What people say



"My daughter wants to do more on her own now. There's been a big improvement in what she can do."

"Enliven gave me supportive information to be able to make my own decisions."

"It's easier to feel confident about managing for myself when someone keeps tabs on me. Independence is important but it's good not to feel isolated."

Get in touch with us

Enliven Individualised Funding

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A service provided by



Enliven Individualised Funding

Organising your disability support funds





What is Individualised Funding?

Individualised funding (IF) is a way of paying for disability support services. It allows you to organise your disability support funds in the way that works best for you. It allows you to:

- ✓ choose your own support staff
- manage payment and other employment aspects for your staff
- ✓ organise the service at times that suit you

Individualised funding covers:

- ✓ personal care
- support for household tasks including shopping
- ✓ community involvement
- ✓ respite care

Enliven can work with you or your agent as your host provider to choose the level of support you want to manage.



How does it work?

First, your needs will be assessed by a needs assessment service coordination agency (NASC). Then as your host provider, we can work with you to ensure that individualised funding works well for you, helping you choose the level of service that suits you.

All service levels receive the following support:

Service level 1

We develop an individual support plan and contingency plan together, and provide ongoing coaching and support, completing all necessary paperwork - e.g. employment contracts, IRD forms and regular statements. We also invoice the Ministry of Health on your behalf, process costs related to your support, and carry out regular reviews.

We also offer level 2 and 3 support. These levels incur extra costs that will be met by your individualised funding.

Service level 2

We provide a full payroll service, including calculating and paying your staff hourly rate, ACC, PAYE, KiwiSaver and leave allowances.

Service level 3

We support you with advertising for and recruiting suitable staff as well as ongoing training and performance management. We can also help with dispute resolution and put you in touch with employer associations.

Who we are

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. We provide:

- ✓ real choices
- ✓ high quality service
- ✓ trained and suitable staff
- ✓ individualised support plans

We work hard to find the right solution for you at the right time in your life, in partnership with you and your families.

We take into account your physical, social, emotional and cultural needs as well as your practical day-to-day requirements.

Enliven is part of Presbyterian Support Northern, a charitable social services provider which works alongside vulnerable people to bring about lasting change in their lives.

